

Customer Satisfaction Survey

Forestry Equipment R&D Center Stockroom



Please help us improve our service by completing this brief survey and return via fax to 715-453-5998 or e-mail to: DNRFRStockroom@wi.gov.

State of Wisconsin - DNR
518 W. Somo Ave
Tomahawk, WI
54487

Customer Type: DNR Fire Dept Non-Profit Govt / Other

Phone: 715-453-1257

| | Satisfied | Neutral | Dissatisfied |
|---|-----------------------|-----------------------|-----------------------|
| Item availability | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Responsiveness in securing parts not in stock | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Accuracy of items received | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Friendly attitude | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Knowledge of Stockroom personnel | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Timeliness of shipping order | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Timeliness of communications | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| <u>Summing It Up:</u> | | | |
| OVERALL SATISFACTION WITH STOCKROOM | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| | YES | NO | UNDECIDED |

Based on this experience, would you RECOMMEND the Stockroom to another Department?

What can we do to serve you better?

Thanks!